



HOSPITAL GRADE COSMETICS

Return and Refund Policy

MD Makeup will not provide refunds under any circumstances for products or services, unless specifically stated otherwise throughout the other sections in this document.

Store credits will be applied for returned products at MD Makeup full discretion.

MD Makeup will accept returns, and provide a store credit to the purchaser to equal value of the returned goods, only providing that the following conditions are met:

- The purchaser contacts MD Makeup within 3 days of delivery, and is given authority to return the product/s prior to the product/s being sent back to MD Makeup
- The product/s arrives back at MD Makeup, 7 Mayled Street, Chermside, 4032 Queensland, Australia, within 30 days of the original product despatch date.
- The product is returned at the purchaser's expense, including freight, handling and any international taxes, and/ or customs duties and import charges.
- The product is in saleable condition, and there are no damages to the product.
- The product is not a DVD or CD.
- The product is not artwork.
- The product is not a service.

MD Makeup reserves the right to refuse returns if these conditions are not met. The cost of original freight, handling, and any international taxes, and/ or customs duties and import charges will remain the responsibility of the purchaser and are not refundable through MD Makeup.